**Exemptions & Dispensing Exceptions**

**5.15 Branded Generic Discovery**

Brand vs Generic Discovery - List of products where Brand and Generics are available, but Brand dispensing is >%

**5.60 Workload Indicator**

* Early Indicator of a workload distressed pharmacy (e.g., average processing time) label prescription age/DN (Dispensed Notified) Prescription Age
* Nomination Growth trend previous weeks data

**6.26 HRT Exemption Exception Report**

* Labelled mixed prescription with HRT Medicine in the last 6 months
* Claimed mixed prescription with HRT Medicines

**6.45 Safeguarding Payments**

* Temporary Safeguarding payments when pharmacy businesses are affected by prescribers increasing the prescription duration

**5.35 Dispensing exceptions**

* Potential Loss – written as drug vs dispensed as drug
* Possible scripts with incorrect pricing
* Late Claim – Dispense notification vs claim date – Reimbursement loss detail (Concession)

**6.20 Patient Exemptions**

* Non-Exempt EPS claimed scripts for patients with exemptions
* Non-Exempt EPS claimed scripts for patients with exemptions Not Claimed Scripts

**6.27 Endorsement Exceptions**

* Missed Special item fees
* Missed expensive item fees
* Broken bulk items dispensed this month

**6.70 Enquiry Module**

**Script ID Search**

* Description: Allows search for full script details and ETP status, aiding in investigation of specific claims.

**Patient Search**

* Description: Provides patient-specific enquiry to see prescription history and support follow-ups.

**Product Search**

* Description: This search helps identify unclaimed and non-expired scripts by product. It aids in managing inventory and claims.